

Dear customer,

Fill in this form and send it to the following email address to request your "Returns code":

storesupport@campagnolo.com

Please use block capitals and fill in all fields, apart from the "Returns Code" field.

Once you receive your "Returns Code", write it in the space provided and put this form into the parcel with the products you are returning. Thank you!

CUSTOMER DETAILS

Name and surname:	
Address:	
Phone and/or mobile:	
E-mail:	

ORDER DETAILS

Order number:	
RETURNS CODE*:	
Notes (not mandatory):	
Reason (not mandatory):	

* If you do not have a "returns code", request one from: storesupport@campagnolo.com
This code **must** always be mentioned when returning goods.

Returned product and (SKU) and quantity	Detailed description of fault/non-compliance

Place and date _____

Customer Signature _____

IMPORTANT

HOW TO PROPERLY EXERCISE YOUR RIGHT TO CANCEL YOUR ORDER

In compliance with applicable legislation and the Conditions of Sale you accepted when placing your order, your right to cancel the order is subject to the following conditions:

1) **Within 60 (sixty) days** from receipt of the product being returned, you must correctly fill out this form and send it via email to: storesupport@campagnolo.com

The Seller will send you an email with the “Returns code” on request.

2) **Within 60 (sixty) days** from receipt of the “Returns code”, you must write it on the form and send the product/s being returned, together with the form to **Websolute c/o Campagnolo S.r.l. Via della Chimica, 4 - 36100 Vicenza (VI) – ITALY**, or to the courier for returns.

If you are returning more than one product, they must be returned to Websolute together and/or with the same delivery.

You must also make sure that:

- a) the product is intact;
- b) the product is returned in its original packaging;
- c) the returned product is accompanied by the form detailed in Point 1, complete with the “Returns code”.

When the right to cancel the order is legitimately exercised, Websolute will refund the price of the product returned, including the initial delivery charges, within 14 (fourteen) days.